

# Welcome to Guilford Hills Dental Care

## Patient Information

Name: \_\_\_\_\_

Birthdate: \_\_\_\_\_ SSN: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell Phone : \_\_\_\_\_ Email Address: \_\_\_\_\_

You will automatically be enrolled in text appointment reminders. If you wish to opt out of text message reminders please initial here \_\_\_\_\_.

Please circle appropriate marital status:

Minor Single Married Divorced Widowed Separated

Parent or Guardian's Name: \_\_\_\_\_

Parent or Guardian Phone Number: \_\_\_\_\_

Whom may we thank for referring you? \_\_\_\_\_

Person to contact in case of emergency: \_\_\_\_\_ Phone: \_\_\_\_\_

## Insurance Information

Name of Subscriber: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Birthdate of Subscriber: \_\_\_\_\_

SSN of Subscriber: \_\_\_\_\_

Name of Employer: \_\_\_\_\_

Name of Insurance Company: \_\_\_\_\_

Insurance Address: \_\_\_\_\_

Subscriber ID : \_\_\_\_\_ Group #: \_\_\_\_\_

**\*\*Please turn over\*\***

## Medical History

1. Are you currently under medical treatment? Yes\_\_\_ No\_\_\_
2. Have you been hospitalized in the last 5 years? Yes\_\_\_ No\_\_\_
3. Are you currently taking any medications? Yes\_\_\_ No\_\_\_  
If yes, please list medications: \_\_\_\_\_

4. Have you ever taken Fen-Phen/Redux? Yes\_\_\_ No\_\_\_
5. Have you ever taken Fosamax, Boniva, Actonel? Yes\_\_\_ No\_\_\_
6. Do you use tobacco? Yes\_\_\_ No\_\_\_
7. Do you use controlled substances? Yes\_\_\_ No\_\_\_
8. Are you taking any blood thinners? Yes\_\_\_ No\_\_\_

### Women Only:

- a) Are you pregnant or think you may be? Yes\_\_\_ No\_\_\_
- b) Are you currently nursing? Yes\_\_\_ No\_\_\_
- c) Are you taking oral contraceptives? Yes\_\_\_ No\_\_\_

### Do you have any allergies to the following? If yes, please circle

Amoxicillin/Penicillin    Latex    Sulfa Drugs    Iodine    Aspirin  
Any metals    Sedatives    Local Anesthetics    Other

### Do you have or have you had any of the following?

AIDS/HIV Positive	Yes___ No___	Alzheimer's Disease	Yes___ No___
Anaphylaxis	Yes___ No___	Anemia	Yes___ No___
Angina/Chest Pains	Yes___ No___	Arthritis/Gout	Yes___ No___
Artificial Heart Valve	Yes___ No___	Asthma	Yes___ No___
Anxiety/Dental Anxiety	Yes___ No___	Blood Transfusion	Yes___ No___
Breathing Problems	Yes___ No___	Bruise Easily	Yes___ No___
Cancer	Yes___ No___	Chemotherapy	Yes___ No___
Cold Sores/Fever blisters	Yes___ No___	Diabetes	Yes___ No___
Dizziness	Yes___ No___	Emphysema	Yes___ No___
Epilepsy/Seizures	Yes___ No___	Excessive Bleeding	Yes___ No___
Frequent Cough	Yes___ No___	Frequent Headaches	Yes___ No___
GERD/Acid Reflux	Yes___ No___	Hay Fever/Allergies	Yes___ No___
Heart Attack	Yes___ No___	Heart Disease	Yes___ No___
Heart Failure	Yes___ No___	Heart Murmur	Yes___ No___
Hemophilia	Yes___ No___	Hypoglycemia	Yes___ No___
High Blood Pressure	Yes___ No___	High Cholesterol	Yes___ No___
Irregular Heartbeat	Yes___ No___	Intestinal Disease	Yes___ No___
Joint Replacements	Yes___ No___	Jaundice	Yes___ No___
Kidney Disease	Yes___ No___	Leukemia	Yes___ No___
Liver Disease	Yes___ No___	Low Blood Pressure	Yes___ No___
Lung Disease	Yes___ No___	Lymes Disease	Yes___ No___
Mitral Valve Prolapse	Yes___ No___	Osteoporosis	Yes___ No___
Pain in Jaw Joint	Yes___ No___	Psychiatric Care	Yes___ No___
Radiation Treatments	Yes___ No___	Rheumatic Fever	Yes___ No___
Scarlet Fever	Yes___ No___	Shingles	Yes___ No___
Sickle Cell Disease	Yes___ No___	Sinus Trouble	Yes___ No___
Sleep Apnea/Snoring	Yes___ No___	Stroke	Yes___ No___
Swelling of Limbs	Yes___ No___	Thyroid Disease	Yes___ No___
Tonsillitis	Yes___ No___	Tumors/Growths	Yes___ No___
Ulcers	Yes___ No___	Venereal Disease	Yes___ No___

I certify that the above questions have been answered accurately. I understand that providing incorrect information can be dangerous to my health.

Signature of Patient/Guardian: \_\_\_\_\_

Date: \_\_\_\_\_



## **Financial Policy Notice and Disclaimer**

### **Personal Payments**

Patients are responsible for their charges at the time service is provided. We accept major credit/debit cards (Visa, Master Card, Discover, American Express) and check with personal identification and cash.

### **Patients with Insurance Coverage**

Please understand that your insurance coverage is based on a contract between you and your insurance company. The ultimate responsibility for payment always rests with the patient. As a courtesy we will bill your insurance company for its share of the charges you incur if current and correct information is provided. If any claim sent to your insurance company determines that you are "not covered", you are responsible for the total fee. If your insurance company denies, makes partial payments, or takes more than 45 days to remit payment, you are responsible for the unpaid amount.

### **Financial Options**

Monthly financing through Care Credit is available upon approval. Please feel free to request more information about this option.

### **Minor Patients and Legal Settlements**

Guilford Hills Dental Care is not party to any legal settlement resulting from a divorce or child support arrangement. Responsibility for minors rests with the adult accompanying the patient at the time treatment is provided. Payment for services rendered to a minor is the responsibility of the adult accompanying the patient. A parent or legal guardian should be present to sign a treatment consent form for all patients under the age of 18.

### **Additional Information**

There will be an additional charge of \$50.00 for each invalid or NSF (Non-Sufficient Funds) check. Any NSF account remaining unpaid after 10 days will be turned over to Collections. Any account remaining unpaid after 30 days may be charged interest at a rate not to exceed that allowed by the state of PA. Any account remaining unpaid for over 60 days for which a payment plan has not been arranged or for which scheduled payments are delinquent may be turned over to a collection agency. If an account has been turned over to a collection agency, the patient is responsible for any additional fees incurred in the collection process. In the event a refund is due, payment will be given within 2 weeks after the amount is verified by Guilford Hills Dental Care. Payment will be rendered in the form of a check.

### **Cancellation Policy**

We reserve the right to reschedule your appointment or decrease the designated appointment time if you arrive 10 minutes late. A \$50.00 "Failed Appointment" fee may be charged if our office is not informed with advance notice of 48 hours or more. Chronic failed appointments may result in dismissal from our practice. Any courtesy discounts are subject to cancellation if you do not comply with Guilford Hills Dental Care cancellation policy.

**Signature Patient/Guardian:** \_\_\_\_\_ **Date:** \_\_\_\_\_



## **OUR THREE COMMITMENTS TO YOU**

There are three important commitments in our practice. We have put them in writing because, as practice, we promise to always fulfill these commitments to you as a valued patient.

We realize that these commitments may be different from what you may have been accustomed to in other dental practices; however, we believe that they are necessary in building the trust that it takes for us to successfully work together.

### **COMMITMENT TO TREATMENT**

The Guilford Hills Dental Care team will do our best in delivering top-notch dental care and will always stay current with the most successful treatment options available. Our office setting and technology will aim to increase patient comfort and the efficiency of the appointment, while achieving a successful outcome. We will listen and focus on any recommendations around your personal desires, concerns, and goals. Dental disease is nearly 100% preventable; therefore, we ask that you care for your dental health to the best of your ability. Good daily home care is essential for dental health. Starting but not finishing treatment leads to more advanced disease, which unnecessarily adds to your cost and limits the success of treatment. You can choose to have great dental health by following through with your dental plan and home care. We will try our best to help you understand your choices about dental health, allowing you the freedom to make an informed decision.

### **COMMITMENT TO APPOINTMENT**

We will reserve time especially for you in our schedule. We will give you our utmost attention and care and will rarely keep you waiting. An appointment schedule in our office is a bond of trust that our team will be here to serve you and that you will be on time for your appointment. If you are unable to keep your scheduled appointment, we request that you notify us at least two business days in advance.

### **COMMITMENT TO FINANCIAL CONSIDERATIONS**

We have the responsibility to provide our best professional care, skill, and judgement in helping you achieve your dental health goals. As a team we commit to give you up-front information on finances; including cost, payment options, when payment is expected (at or before time of service), and any insurance coverage estimates, (if an insurance predetermination claim was submitted prior to treatment). Be assured we will make every effort to make your dental treatment as affordable as possible by phasing treatment as your circumstances allow. In return, we ask that you keep your end of the financial commitment. **REMINDER:** The ultimate responsibility for payment always rests with the patient and the patient is responsible for the entire account balance.

Signature: Patient/Guardian \_\_\_\_\_ Date: \_\_\_\_\_

The logo for Guilford Hills Dental Care features a stylized wavy line above the text "Guilford Hills" in a serif font, with "DENTAL CARE" in a smaller, all-caps serif font below it, separated by a small diamond symbol.

## Guilford Hills DENTAL CARE

Please read and initial next to each line item for consent or denial for the following:

\_\_\_\_\_ I hereby acknowledge that Notice of Privacy Practices has been made available to me. I have been given the opportunity to review the Notice of Privacy Practices as well as the Addendum to Notice of Privacy Practices prior to signing this acknowledgment and consent.

\_\_\_\_\_ I hereby give my permission for Guilford Hills Dental Care to use of my personal health information (dental records including photographs made in the process of examinations, treatment, and retention) for purposes of professional consultation, research, education, payment activities, or publication in professional journals.

\_\_\_\_\_ I hereby give my consent to have my dental treatment provided by Guilford Hills Dental Care. I understand I will be given the opportunity to have all my questions answered prior to treatment.

\_\_\_\_\_ I understand that Guilford Hills Dental Care routinely may leave or send messages on an answering machine, voicemail, email and/or text message or with another family member regarding my appointments.

Please list any person(s) that can have to access all aspects of your dental records:

Name: _____	Relationship: _____	Phone #: _____
Name: _____	Relationship: _____	Phone #: _____
Name: _____	Relationship: _____	Phone #: _____
Name: _____	Relationship: _____	Phone #: _____

By signing below I acknowledge that I have read and understand the above information.

\_\_\_\_\_  
Patient's Name

\_\_\_\_\_  
Signature of patient, legal guardian,  
Or authorized representative

\_\_\_\_\_  
Date